

Dear Employee / Customer
Be active and contribute with us through your innovative suggestions

1) Log in to
www.rak.ae

Log in to RAK.ae

Log in

[Forgot Password](#)

2) Through the home page

Thursday 9, July, 2020 عربي

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Citizens Residents Business Visitors Government

Departments Services

- Municipality
- RAK Courts
- Public prosecution
- RAK DED
- EPDA
- Customs Department

View More

General Services

- RAK Jobs
- eSuggestion
- eComplaint
- eDirectory
- Government Mail
- Emergency Numbers

Latest News

- 5 Jul 2020
- 20 Jun 2020
- 16 Jun 2020
- 14 Jun 2020

Click here

3) Click on Lodge Suggestion

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eServices

> Services Guide > Government > Sheikh Saqr Program for Government Excellence > eSuggestion

eSuggestion

Lodge a suggestion: This service provides means for any person to lodge a suggestion for any government entity.

Lodge Suggestion Track Suggestion

Click here

4) Click on (Start Service)

Lodge Suggestion

This Service enables user to Lodge Suggestion to departments on their services. This service will provide new ideas for improving the performance of the Department activities.

Step 1 Login as a Registered user.

Step 2 Enter all required fields and you can also upload supporting Documents for the suggestion.

Step 3 User will receive the mail confirmation with Suggestion ID.

Required Documents

User can upload the Supporting Document related to innovation

Click here → [Start Service](#)

Address

PO Box

Country*

City

Telephone

Fax

Government Agency*

Relation with Government Department*

Attachment
(GIF / JPG / JPEG / PDF / DOC / DOCX)

Description*
(The maximum number of characters are 999 characters)

Admit that information contained in this form is correct, so I take full responsibility in the event of any disputes concerning intellectual property.

Click here →

5) Fill in the data and then click (submit)

6) You will then receive an email containing the proposed number for follow-up

Your Suggestions

Is an important resource to improve government services and reach them to exceptional levels, in addition to knowing your needs as these needs are the main driver for the development of services.

Thanks

Vision

Leadership in Protecting the Environment & Sustaining its Resources.

Mission

Innovation and excellence in the methods of control and awareness and preparation of legislation based on specialized research programs to the protection of the environment and natural resources.